

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg

AAA Contact Phone: (707) 442-3763 x211

AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 117

Total Cases Closed in Quarter: 108

Total Units of Service for Quarter (Unit=1 Hour): 546

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	60
75-84:	23
85+:	8
Client Declined to Provide Information:	0
Total:	117

CLIENT GENDER

Male:	38
Female:	79
Client Declined to Provide Information:	0
Total:	117

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	2
Lives Alone:	63
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	62
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	32
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
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CLIENT RACE

Two or More Races:	0
Caucasian:	93
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	16
Total:	117

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Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 1

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County(ies): Humboldt, Del Norte

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

6

0

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

3

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

5

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

18

12

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

1

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

8

7

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

1

0

0

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Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	57	51	0	0
H2. Advance Health Care Directives (AHCD):	12	13	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 120

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
101	6	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 528

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/07/2015	HSRC	Elder Law Clinic	Seniors	3	1.5
04/14/2015	LSNC	Family Clinic	Seniors	2	1
04/21/2015	LSNC	Civil Clinic	Seniors	4	2
04/28/2015	LSNC	Bankruptcy Clinic	Seniors	1	0.5
05/12/2015	LSNC	Family Clinic	Seniors	1	0.5
05/16/2015	HSRC	Elder Law Clinic	Seniors	17	8.5
05/19/2015	LSNC	Civil Clinic	Seniors	1	0.5
06/02/2015	HSRC	Elder Law Clinic	Seniors	4	2
06/16/2015	LSNC	Civil Clinic	Seniors	3	1.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Mitch Trachtenberg**

AAA Contact Phone: **(707) 442-3763 x211**

AAA Contact Email: **mtrachtenberg@a1aa.org**

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: **Cynthia Gehman**

Provider Contact Phone: **(707) 407-4134**

Provider Contact Email: **cgehman@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledfort

AAA Contact Phone: (530) 842-1687

AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Trinity, Lassen and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: (530) 646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 63

Total Cases Closed in Quarter: 76

Total Units of Service for Quarter (Unit=1 Hour): 551

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	25
75-84:	11
85+:	1
Client Declined to Provide Information:	0
Total:	63

CLIENT GENDER

Male:	42
Female:	21
Client Declined to Provide Information:	0
Total:	63

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	45
Homebound:	0
Lives Alone:	27
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	0
Rural:	51
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	41
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
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CLIENT RACE

Two or More Races:	45
Caucasian:	4
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	7
Total:	63

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Quarter: 4

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AAA Contact Email: tabitha@psa2.org

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

38

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

16

15

5

0

E3. Other Housing:

1

0

0

0

INCOME MAINTENANCE

F1. Social Security:

2

2

1

0

F2. Supplemental Security Income (SSI):

4

4

0

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

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AAA Contact Name: Tabitha Ledfort

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Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: (530) 646-4079

Provider Contact Email: ccobbaert@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	4	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 70

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
64	11	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 533

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/14/2015	Shasta College Outreach	Presentation of services	Seniors	3	0.5
04/09/2015	Law Foundation	Race Equity Presentation	Service Providers	15	8
04/28/2015	Human Response Network	Presentation to Seniors on Services	Seniors	35	1.5
05/13/2015	Yreka Senior Fair	Fair	Seniors	57	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: (530) 898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: legal services of northern calif

County(ies): Butte

Provider Contact Name: Jennifer Haffner

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net

Total Unduplicated Client Count for Quarter: 171

Total Cases Closed in Quarter: 170

Total Units of Service for Quarter (Unit=1 Hour): 655

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	69
75-84:	28
85+:	22
Client Declined to Provide Information:	0
Total:	171

CLIENT GENDER

Male:	49
Female:	122
Client Declined to Provide Information:	0
Total:	171

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	102
Homebound:	0
Lives Alone:	105
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	73
Rural:	19
Greatest Economic Need (Minority):	101
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	16
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CLIENT RACE

Two or More Races:	0
Caucasian:	146
African American:	3
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	
Total:	171

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: (530) 898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: legal services of northern calif

County(ies): Butte

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Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

15

13

4

0

A2. Contracts/Warranties:

7

7

0

0

A3. Other Consumer/Finance:

5

7

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

10

1

9

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

13

7

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

3

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

46

34

8

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

17

14

1

0

E3. Other Housing:

2

1

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

4

2

0

2

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

1

1

1

0

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Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: (530) 898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: legal services of northern calif

County(ies): Butte

Provider Contact Name: Jennifer Haffner

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	23	5	0
H2. Advance Health Care Directives (AHCD):	7	4	4	0
H3. Financial Powers of Attorney:	8	4	5	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 171

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
127	38	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 621

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/8/2015	Butte County	Healthcare Presentation	All	30	2
4/9/2015	Butte County	Guardianship Clinic	Seniors	2	2
4/13/2015	Plumas County	MDT Meeting	Providers	4	2.5
4/15/2015	Tehama County	MDT Meeting	Providers	12	3.5
4/22/2015	Butte County	Fair Housing Presentation	Seniors & Other Consumers	11	2
4/29/2015	Tehama County	POAs for FM & HC	Seniors	20	3
5/12/2015	Tehama County	Community Resource Fair	Seniors	50	4.5
5/14/2015	Butte County	Guardianship Clinic	Seniors	2	2
5/30/2015	Butte County	Women Veterans Resource Fair	Seniors and Other Consumers	20	4
6/9/2015	Butte County	Fair Housing Training	All	27	4
6/9/2015	Butte County	Senior Resource Fair	Seniors	20	2.5

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AAA Contact Email: mneumann@csuchico.edu

Provider Name: *legal services of northern calif*

County(ies): Butte

Provider Contact Name: **Jennifer Haffner**

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net

6/11/2015	Butte County	Guardianship Clinic	Seniors	2	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Norther California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: (530) 662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 153

Total Units of Service for Quarter (Unit=1 Hour): 252

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	19
65-74:	35
75-84:	24
85+:	7
Client Declined to Provide Information:	0
Total:	85

CLIENT GENDER

Male:	35
Female:	50
Client Declined to Provide Information:	0
Total:	85

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	4
Lives Alone:	42
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	10
Rural:	16
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	39
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	20
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CLIENT RACE

Two or More Races:	0
Caucasian:	53
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	85

California Legal Services (Title III B)

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Quarter: 4

PSA: 4

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AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Norther California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: (530) 662-1065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

11

6

8

1

A2. Contracts/Warranties:

11

2

8

1

A3. Other Consumer/Finance:

3

2

2

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

4

2

2

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

1

C2. Conservatorship:

0

1

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

4

1

0

D2. Medicare:

3

3

0

0

D3. Other Health/Community Based Care:

1

1

2

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

36

11

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

5

5

0

E3. Other Housing:

1

0

1

0

INCOME MAINTENANCE

F1. Social Security:

2

2

1

0

F2. Supplemental Security Income (SSI):

3

1

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

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Provider Level Quarterly Report

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PSA: 4

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AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Norther California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: (530) 662-1065

Provider Contact Email: ameyer@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	0	4	0
G2. Elder Abuse/Neglect/Exploitation:	8	5	1	1
G3. Other Individual Rights:	2	2	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	3	8	0
H2. Advance Health Care Directives (AHCD):	3	1	5	0
H3. Financial Powers of Attorney:	7	2	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 127

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
80	64	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 233

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/1/2015	RISE-Winters	Naturalization, Part 2	Older adults	5	4.5
4/23/2015	Woodland	Fair Housing for All	Property owners/managers	95	7
5/7/2015	Esparto-RISE	Legal Services for Older Adults	Older Adults	15	3.5
6/3/2015	Winters (RISE)	Wills	Older adults	4	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 377

Total Cases Closed in Quarter: 399

Total Units of Service for Quarter (Unit=1 Hour): 1261

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	102
65-74:	178
75-84:	69
85+:	28
Client Declined to Provide Information:	0
Total:	377

CLIENT GENDER

Male:	116
Female:	261
Client Declined to Provide Information:	0
Total:	377

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	215
Homebound:	3
Lives Alone:	199
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	15
Rural:	1
Greatest Economic Need (Minority):	87
Greatest Economic Need (Non-Minority):	207
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	40
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CLIENT RACE

Two or More Races:	0
Caucasian:	207
African American:	79
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	4
Filipino:	7
Japanese:	4
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	57
Client Declined to Provide Information:	6
Total:	377

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

25

27

1

0

A2. Contracts/Warranties:

16

17

1

0

A3. Other Consumer/Finance:

21

18

1

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

7

5

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

5

1

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

4

3

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

7

0

0

D2. Medicare:

3

2

0

0

D3. Other Health/Community Based Care:

8

3

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

100

99

10

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

32

30

1

0

E3. Other Housing:

20

18

1

0

INCOME MAINTENANCE

F1. Social Security:

7

9

0

1

F2. Supplemental Security Income (SSI):

5

7

0

0

F3. Pensions/Retiree Benefits:

17

18

2

0

F4. Other Income Maintenance:

3

4

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	23	1	0
G3. Other Individual Rights:	9	10	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	49	47	1	0
H2. Advance Health Care Directives (AHCD):	11	11	0	0
H3. Financial Powers of Attorney:	9	10	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 388

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
374	21	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1181

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/22/2015	WEAAD in Marysville	Overview of SLH Seniors	Seniors	1	3.4
6/30/2015	Yuba City Senior Center	Elder Financial Abuse at Yuba Fleeced Screening	Seniors	15	7.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/2/2015	Alzheimer's Assoc. Annual Education Conference	Overview of SLH Services	Seniors	83	7.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

4/2/2015	Eskaton Jefferson Manor	What to do with my debt? (Part 2)	Seniors	9	4.3
4/9/2015	Eskaton Jefferson Manor	What to do with my debt? (Part 3)	Seniors	17	4.5
4/9/2015	Pioneer United Church of Christ	Social Security	LGBT Seniors	90	4.9
4/20/2015	Gender Health Clinic	Advance Health Care Directives	Social Workers	2	1.7
4/21/2015	Mercy Housing-Creekview Manor	Consequences of Saying Yes	Seniors	5	2
4/24/2015	Mission Oaks Health Fair	Overview of SLH Services	Seniors	50	3.7
4/25/2015	CTAP Resource Fair	Overview of SLH Services	Seniors	30	4.5
5/12/2015	Rancho Cordova Senior Center	Wills & Trusts	Seniors	15	1.8
5/13/2015	FAST Meeting	Mediation	Service Providers	25	3.7
5/13/2015	Folsom Senior Center	Overview of SLH Services	Seniors	20	3.3
5/14/2015	Citrus Heights Community Center	Overview of SLH Services	Seniors	87	4.8
5/20/2015	Mercy Housing-Creekview Manor	Debts	Seniors	3	4.7
6/3/2015	Senior Center of Elk Grove	Overview of SLH Services at 9th Annual Senior Day in the Park	Seniors	73	6.1
6/5/2015	Stanford Settlement Senior Center	Overview of SLH Services at 23rd Annual Senior Health & Information Fair	Seniors	28	3
6/9/2015	Hart Senior Center	Overview of SLH Services	Seniors	10	1.8
6/15/2015	WEAAD at Foothill Plaza	Collections, Foreclosures & Overview of SLH Services	Russian Speaking community	68	3.6
6/16/2015	Mercy Housing-Creekview Manor	Advance Health Care Directives	Seniors	7	2.5
6/17/2015	WEAAD at Arden-Dimick Library	Financial Elder Abuse & Overview of SLH Services	Seniors	12	2.8
6/20/2015	SACA Community Learning Center	Overview of SLH Services at 9th Annual Fun in the Sun Fair	Seniors	80	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 76

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter & Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 103

Total Units of Service for Quarter (Unit=1 Hour): 538

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	13
65-74:	32
75-84:	29
85+:	7
Client Declined to Provide Information:	0
Total:	81

CLIENT GENDER

Male:	27
Female:	54
Client Declined to Provide Information:	0
Total:	81

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	0
Lives Alone:	45
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	8
Rural:	34
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	9
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CLIENT RACE

Two or More Races:	0
Caucasian:	77
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	81

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter & Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

11

13

1

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

5

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

4

4

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

15

11

6

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

10

5

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

5

1

0

F2. Supplemental Security Income (SSI):

2

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter & Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	1
G2. Elder Abuse/Neglect/Exploitation:	5	1	2	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	6	7	0
H2. Advance Health Care Directives (AHCD):	25	0	5	1
H3. Financial Powers of Attorney:	8	3	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 98

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
60	35	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 524

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/7	Yuba City, City Hall	Housing discrimination	Seniors	5	5
4/9/2015	Buttes Christian	Wills Q&A	Seniors	17	2
6/4/2015	Yuba City Senior Center	Wills	Seniors	28	1
6/22/2015	Yuba County Library	Fraud problems	Seniors	1	2
6/23/2015	Yuba County Senior Center	Summer scams	Seniors	12	2
6/30/2015	Yuba City Senior Center	Financial abuse	Seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter & Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer & Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 141

Total Cases Closed in Quarter: 162

Total Units of Service for Quarter (Unit=1 Hour): 726

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	49
75-84:	41
85+:	13
Client Declined to Provide Information:	0
Total:	141

CLIENT GENDER

Male:	46
Female:	95
Client Declined to Provide Information:	0
Total:	141

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	70
Homebound:	13
Lives Alone:	81
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	91
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	41
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	1
Caucasian:	128
African American:	1
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	1
Total:	141

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer & Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

9

9

0

0

A2. Contracts/Warranties:

12

13

0

0

A3. Other Consumer/Finance:

5

7

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

2

2

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

7

0

0

D2. Medicare:

9

10

0

1

D3. Other Health/Community Based Care:

4

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

36

38

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

10

11

0

1

E3. Other Housing:

10

12

0

0

INCOME MAINTENANCE

F1. Social Security:

3

2

0

0

F2. Supplemental Security Income (SSI):

1

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

3

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer & Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	30	0	0
H2. Advance Health Care Directives (AHCD):	1	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 149

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
160	0	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 650

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/1/2015	Roseville	Planning and prep for Placer County presentation	Seniors	50	3
4/1/2015	Nevada City	Planning for Nevada County presentation	Senior service providers and senior social groups	25	1
4/1/2015	Nevada City	Preparation for Nevada County MDT LSNC Presentation; Nevada County Representation Chart	Senior Providers	15	4
4/10/2015	Volunteers of America Regional Office, Sacramento	Placer County Presentation: Rights of tenants in government subsidized housing [includes planning and prep time]	Staff of VOA	45	14
4/15/2015	Nevada County Sierra Senior	LSNC Services	Senior Services	2	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: **Jane Stan**

AAA Contact Phone: **(916) 486-1876**

AAA Contact Email: **jstan@a4aa.com**

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer & Sierra

Provider Contact Name: **W.H. Whitaker**

Provider Contact Phone: **(530) 217-4026**

Provider Contact Email: **hwhitaker@lsnc.net**

4/15/2015	Truckee Family Resource Center	Nevada County Presentation: LSNC Services	Senior Providers	10	4
4/15/2015	North Tahoe Resource Center	LSNC Services	Senior Services	2	2
4/27/2015	Loyalton, CA	Sierra County Presentation: Small Estate Administration Options vs. Trusts/Wills	Rural Seniors	12	10
4/30/2015	Downieville, CA	Sierra County Presentation: Dealing with Scams and discussion of LSNC services	Seniors and Agency staff that provide services to seniors	28	17
5/3/2015	Placer County Justice Center	Collaborative prevention of local scams; working with Alzheimer's Association staff on Reasonable Accommodations	Seniors	12	3
5/5/2015	Nevada County Multiple Disciplinary Team	Presentation LSNC programs for rural seniors	Senior Providers	10	3
5/11/2015	Roseville	Presentation A4AA funded programs; LSNC programs and Pension Rights Project	Seniors	50	2
5/12/2015	Auburn	Planning and prep for May and July presentations	Seniors	15	1
5/12/2015	Nevada City	Planning and prep docs for presentation	Seniors	10	2
5/13/2015	Auburn	Outreach to Sierra County agencies via PSAs and letters	Agencies serving seniors	100	1
5/14/2015	Grass Valley National Association of Retired Federal	Presentation LSNC programs for rural seniors	Seniors	6	5
6/1/2015	Auburn	Outreach planning and prep	Placer County Senior Agencies	50	1.1
6/15/2015	Auburn	Program flyers and letters	Sierra County Senior Agencies	200	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 18

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 76

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: (415) 473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Maura Prendiville

Provider Contact Phone: (415) 492-0230 x309

Provider Contact Email: mprendiville@legalaidmar

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 215

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 19
65-74: 30
75-84: 13
85+: 0
Client Declined to Provide Information: 0
Total: 62

CLIENT GENDER

Male: 26
Female: 36
Client Declined to Provide Information: 0
Total: 62

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 23
Homebound: 0
Lives Alone: 38
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 2
Rural: 3
Greatest Economic Need (Minority): 2
Greatest Economic Need (Non-Minority): 27
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CLIENT RACE

Two or More Races: 1
Caucasian: 51
African American: 3
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 1
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 6
Client Declined to Provide Information: 0
Total: 62

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: (415) 473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Maura Prendiville

Provider Contact Phone: (415) 492-0230 x309

Provider Contact Email: mprendiville@legalaidmar

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

6

0

1

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

3

2

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

1

0

1

C2. Conservatorship:

0

2

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

2

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

22

17

0

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

2

0

1

E3. Other Housing:

5

2

0

0

INCOME MAINTENANCE

F1. Social Security:

2

2

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: (415) 473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Maura Prendiville

Provider Contact Phone: (415) 492-0230 x309

Provider Contact Email: mprendiville@legalaidmar

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	17	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	6	0	0

TOTAL CASES OPENED IN QUARTER: 62

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	3	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 207

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
05/18/2015	San Rafael	Legal Assistance for the Latino and Spanish Language Community in Marin	Spanish Speakers	45	5
05/26/2015	Novato	Margaret Todd Senior Center Discussed Senior Legal Issues	Seniors	18	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba Api Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 87

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 501

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 23

65-74: 26

75-84: 17

85+: 7

Client Declined to Provide Information: 14

Total: 87

CLIENT GENDER

Male: 32

Female: 55

Client Declined to Provide Information: 0

Total: 87

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 39

Homebound: 0

Lives Alone: 50

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 69

Rural: 0

Greatest Economic Need (Minority): 83

Greatest Economic Need (Non-Minority): 4

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0

Caucasian: 4

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 21

Filipino: 24

Japanese: 9

Korean: 0

Laotian: 2

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 26

Client Declined to Provide Information: 0

Total: 87

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba Api Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	6	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba Api Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	22	12	0	2
G2. Elder Abuse/Neglect/Exploitation:	15	8	0	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	2	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	0	1
H4. Other Miscellaneous:	14	11	0	1

TOTAL CASES OPENED IN QUARTER: 87

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
47	0	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 486

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/11/2015	SDA General Meeting	Elder Abuse Prevention	Elders & Adults with Disabilities	60	4
6/16/2015	Canon Kip	Elder Abuse and the Law	Elders	39	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/22/2015	100 McAllister, S.F.	Legal Clinic	API Clients	14	3
5/27/2015	100 McAllister, S.F.	Legal Clinic	API Clients	16	3
6/24/2015	100 McAllister, S.F.	Legal Clinic	API Clients	16	3

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **(415) 355-6790**

AAA Contact Email: **michael.zaugg@sfgov.org**

Provider Name: Nihonmachi Legal Outreach dba Api Legal Outreach

County(ies): San Francisco

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **(415) 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter: 55

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 781

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 12

65-74: 23

75-84: 17

85+: 3

Client Declined to Provide Information: 0

Total: 55

CLIENT GENDER

Male: 21

Female: 34

Client Declined to Provide Information: 0

Total: 55

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 27

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 48

Rural: 0

Greatest Economic Need (Minority): 55

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 48

CLIENT RACE

Two or More Races: 0

Caucasian: 4

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 1

Filipino: 2

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 48

Client Declined to Provide Information: 0

Total: 55

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	1	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	4	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	10	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	4	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	22	13	3	3

TOTAL CASES OPENED IN QUARTER: 54

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
26	4	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 765

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/08/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	3	2
05/06/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
05/20/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
06/10/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/24/2015	Alcantara Court Senior Housing, 670	Public Benefits and Consumer Protection Issues	Elders	9	8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

Valencia St., S.F.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: msaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: (415) 896-1701

Provider Contact Email: irmaa@advancingjustic-al

Total Unduplicated Client Count for Quarter: 107

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 329

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	43
75-84:	22
85+:	4
Client Declined to Provide Information:	10
Total:	107

CLIENT GENDER

Male:	62
Female:	45
Client Declined to Provide Information:	0
Total:	107

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	0
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	94
Rural:	0
Greatest Economic Need (Minority):	80
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	90
Filipino:	4
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	107

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: msaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: (415) 896-1701

Provider Contact Email: irmaa@advancingjustic-al

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	7	7	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	73	23	3	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: msaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: (415) 896-1701

Provider Contact Email: irmaa@advancingjustic-al

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	18	34	0	3
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	1

TOTAL CASES OPENED IN QUARTER: 106

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
71	4	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 317

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/9/2015	2565 Sun Bruno Avenue, San	KYR brochures on rent increase. Discussed and presented on rent increases, and played games with the	Portola Family & Parents	15	3
4/15/2015	777 Broadway Street, S.F.	Senior citizen members of Community Tenant Association-discussed about the buyout agreements legislation and gave examples of how this new law applies.	Bayside Senior Housing	120	3
4/25/2015	Tenant Rights Fair, 627 Turk Street, S.F.	SF residents - discussed about ALC's services in housing rights program, 3 day notices and new buyout agreement legislation.	SF Residents	250	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: msaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: (415) 896-1701

Provider Contact Email: irmaa@advancingjustic-al

6/25/2015	Assembly Member Bonta Consumer Fraud Town Hall Meeting OACC, 388 9th Street, Oakland	SSI KYR Brochures - discussed broadly about tenants' rights and SSI benefits over resource and income limit that affects recipients.	Seniors from Oakland	200	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 206

Total Cases Closed in Quarter: 120

Total Units of Service for Quarter (Unit=1 Hour): 2773

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	36
65-74:	101
75-84:	49
85+:	20
Client Declined to Provide Information:	0
Total:	206

CLIENT GENDER

Male:	92
Female:	114
Client Declined to Provide Information:	0
Total:	206

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	12
Lives Alone:	96
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	50
Rural:	0
Greatest Economic Need (Minority):	45
Greatest Economic Need (Non-Minority):	57
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	18
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CLIENT RACE

Two or More Races:	2
Caucasian:	123
African American:	26
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	25
Filipino:	8
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	1
Total:	206

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	19	9	0	3
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	4	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	0	0	1
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	72	49	0	8
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	4	0	0
E3. Other Housing:	44	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	4	0	0
F2. Supplemental Security Income (SSI):	6	7	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: (415) 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="15"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="3"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="9"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="101"/>	<input type="text" value="2"/>	<input type="text" value="17"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: (925) 602-4175

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: (925) 609-7900

Provider Contact Email: Verna.Haas@ccsls.org

Total Unduplicated Client Count for Quarter: 252

Total Cases Closed in Quarter: 265

Total Units of Service for Quarter (Unit=1 Hour): 1278

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	106
75-84:	65
85+:	34
Client Declined to Provide Information:	0
Total:	252

CLIENT GENDER

Male:	71
Female:	181
Client Declined to Provide Information:	0
Total:	252

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	63
Homebound:	0
Lives Alone:	41
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	23
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CLIENT RACE

Two or More Races:	5
Caucasian:	178
African American:	43
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	8
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	1
Total:	252

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: (925) 602-4175

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: (925) 609-7900

Provider Contact Email: Verna.Haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

10

0

0

A2. Contracts/Warranties:

12

12

1

0

A3. Other Consumer/Finance:

19

19

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

4

5

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

53

40

10

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

13

13

1

1

INCOME MAINTENANCE

F1. Social Security:

2

4

1

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

1

1

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: (925) 602-4175

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: (925) 609-7900

Provider Contact Email: Verna.Haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	9	4	0
G3. Other Individual Rights:	11	9	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	57	58	5	0
H2. Advance Health Care Directives (AHCD):	19	20	0	0
H3. Financial Powers of Attorney:	5	8	0	0
H4. Other Miscellaneous:	22	24	0	0

TOTAL CASES OPENED IN QUARTER: 252

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
240	24	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1258

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
05/13/2015	Richmond	Senior Fair	Seniors	100	4
05/16/2015	Pittsburg	Senior Fair	Seniors	100	4
04/23/2015	Richmond	Victim Resource Seminar	Senior	25	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/08/2015	Pittsburg	Powers of Attorney	Senior Providers	13	2.5
05/01/2015	Martinez	Legal Resources For Seniors	Senior Providers	50	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen Gaedtke*

AAA Contact Phone: *(925) 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *(925) 609-7900*

Provider Contact Email: *Verna.Haas@ccsls.org*

05/06/2015	San Ramon	Elder Abuse	Seniors	13	2.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: (650) 573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650) 517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 116

Total Cases Closed in Quarter: 124

Total Units of Service for Quarter (Unit=1 Hour): 829

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	45
75-84:	31
85+:	12
Client Declined to Provide Information:	0
Total:	116

CLIENT GENDER

Male:	54
Female:	62
Client Declined to Provide Information:	0
Total:	116

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	52
Homebound:	2
Lives Alone:	60
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	10
Rural:	6
Greatest Economic Need (Minority):	21
Greatest Economic Need (Non-Minority):	35
Greatest Economic Need (Minority Status Unknown):	7

CLIENT ETHNICITY

Hispanic/Latino:	19
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CLIENT RACE

Two or More Races:	2
Caucasian:	58
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	17
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	19
Total:	116

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: (650) 573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650) 517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	0	6	0
A2. Contracts/Warranties:	1	3	0	0
A3. Other Consumer/Finance:	1	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	34	9	19	1
D2. Medicare:	6	0	1	1
D3. Other Health/Community Based Care:	6	3	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	55	28	4	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	1
E3. Other Housing:	4	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	2	1
F2. Supplemental Security Income (SSI):	13	4	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: (650) 573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650) 517-8917

Provider Contact Email: mshawver@legalaidsmc.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	3	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	3	4	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 143

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	53	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 808

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
05/20/2015	Pacifica Senior Center	Pacifica Senior Fair	Seniors	100	4
06/06/2015	Hamilton Plaza, Menlo Park	Belle Haven Community Resource Fair	Seniors, People with Disabilities, Families with Children, Single Adults	300	4
06/09/2015	San Mateo	Senior Day at the Fair	Seniors	175	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
05/21/2015	Burlingame	Public Benefits for Immigrants	Nephrology Social Workers	20	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: (650) 573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650) 517-8917

Provider Contact Email: mshawver@legalaidsmc.

05/28/2015	South San Francisco	Understanding Medi-Cal	HPSM Staff	26	3
05/29/2015	South San Francisco	Understanding Medi-Cal	HPSM Staff	24	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: (510) 577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap@or

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 277

Total Units of Service for Quarter (Unit=1 Hour): 2731

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	16
65-74:	64
75-84:	37
85+:	14
Client Declined to Provide Information:	0
Total:	131

CLIENT GENDER

Male:	44
Female:	87
Client Declined to Provide Information:	0
Total:	131

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	24
Homebound:	0
Lives Alone:	4
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	19
Rural:	0
Greatest Economic Need (Minority):	47
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	15

CLIENT ETHNICITY

Hispanic/Latino:	12
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CLIENT RACE

Two or More Races:	0
Caucasian:	46
African American:	27
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	11
Filipino:	5
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	0
Total:	131

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: (510) 577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap@or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	0	1
C3. Other Family:	16	2	45	21
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	3	4	0
D2. Medicare:	8	4	6	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	6	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	2	1	0
E3. Other Housing:	2	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	7	5	0	2
F2. Supplemental Security Income (SSI):	24	5	3	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: (510) 577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap@or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	6	3	2
G2. Elder Abuse/Neglect/Exploitation:	36	51	42	15
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	6	10	0
H4. Other Miscellaneous:	9	12	2	0

TOTAL CASES OPENED IN QUARTER: 131

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
111	120	46

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2476

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/04/2015	Berkeley	Ed Roberts Campus	Seniors and Caregivers	150	6.25
04/21/2015	Union City	Ruggieri Senior Center-CE Site	Seniors and Caregivers	15	5.75
04/22/2015	Burlingame	Hyatt Regency SF Airport-CE Site	Caregivers of Seniors	550	10
04/23/2015	Berkeley	North Berkeley Senior Center-CE Site	Seniors	200	4
04/23/2015	Burlingame	Hyatt Regency SF Airport-CE Site	Caregivers of Seniors	550	12.5
04/24/2015	Burlingame	Hyatt Regency SF Airport-CE Site	Caregivers of Seniors	550	18
04/25/2015	Oakland	Mills College-CE Site	Seniors and Providers	54	26.5
04/25/2015	Oakland	North Oakland Senior Center-CE Site	Seniors and Caregivers	150	0.5
04/30/2015	Berkeley	Alta Bates Summit Medical Center-CE Site	Seniors and Caregivers	50	5
05/06/2015	Oakland	Oakland Unified School District-CE Site	Seniors and Caregivers	250	6.25
05/06/2015	Oakland	Frank Ogawa Plaza-CE Site	Seniors and Caregivers	400	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: (510) 577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap@or

05/07/2015	Castro Valley	Kenneth Aiken Senior Center-CE Site	Seniors and Caregivers	200	8.5
06/05/2015	Fremont	Fremont Senior Center-CE Site	Seniors and Caregivers	80	7.5
06/11/2015	Albany	Albany Senior Center-CE Site	Seniors and Caregivers	110	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 122

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/07/2015	Lawrence Livermore National Laboratory- CE Site	General LAS	Seniors	110	2.5
04/08/2015	Legal Assistance for Seniors/HICAP-CE	General LAS	Senior Service Provider	15	8
04/15/2015	Legal Assistance for Seniors/HICAP-CE	General LAS	Seniors	4	3.25
04/17/2015	Family Violence Law Center-CE Site	General LAS	Senior Service Provider	10	3.25
04/17/2015	Alameda County Health Homes Dept.- CE Site	General LAS	Senior Service Provider	15	4.5
04/19/2015	Kaiser-CE Site	General LAS	Seniors	8	3.75
04/21/2015	Linda Glen Apt.- Satellite Housing-CE Site	General LAS	Seniors	7	2.75
04/27/2015	Radio Zindagi-CE Site	General LAS	Seniors and Caregivers	50	3.5
05/04/2015	South Berkeley Senior Center-CE Site	General LAS	Seniors	18	3.5
05/11/2015	Pleasanton Senior Center-CE Site	General LAS	Seniors	20	4.5
05/12/2015	Grand Lake Gardens Senior Community- CE Site	Consumer Fraud	Seniors and Caregivers	25	3.5
05/12/2015	Bay Area Community Services	General LAS	Senior Service Provider	20	6.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Delbert W. Walker**

AAA Contact Phone: **(510) 577-3532**

AAA Contact Email: **dwalker2@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **(510) 832-3040**

Provider Contact Email: **lmerlander@lashicap@or**

05/14/2015	Family Violence Law Center-CE Site	Keeping Elders Safe: An Overview of Elder Abuse	Senior Service Provider	9	3
05/20/2015	Fremont Senior Center-CE Site	General LAS	Seniors	19	7.5
05/26/2015	Orchards Senior Homes-CE Site	Create a Secure Future	Seniors	3	2.5
05/26/2015	Intertribal Friendship House-CE Site	Keeping Elders Safe	Seniors	20	2.5
05/26/2015	Area Agency on Aging-CE Site	General LAS	Senior Service Provider	9	5.25
05/29/2015	Harrison Street Senior Housing-CE Site	General LAS	Seniors	11	6.5
05/31/2015	Legal Assistance for Seniors-HICAP-CE	General LAS	Seniors	6	4.5
06/04/2015	Ironwood Village-CE Site	Consumer Fraud	Seniors	43	5
06/08/2015	Albany Senior Center-CE Site	General LAS	Seniors and Caregivers	18	3
06/08/2015	Percy Abram Jr. Senior Center Apartments-CE Site	Consumer Fraud	Seniors	8	3.5
06/10/2015	Senior Moments-CE Site	Consumer Fraud	Seniors and Caregivers	11	3.5
06/11/2015	Afghan Center	General LAS	Seniors	32	5
06/18/2015	Deaf Community Center-CE Site	General LAS	Seniors and Providers	27	7.5
06/23/2015	Area Agency on Aging-CE Site	Consumer Fraud	Senior Service Provider	16	5.5
06/23/2015	Hayward Area Senior Center-CE Site	General LAS	Seniors	22	3.25
06/23/2015	Lincoln Childcare Center (Main Office)-CE Site	Seniors Guide to Public Benefits	Caregiver of Minors	12	3.5
06/30/2015	Pleasanton Senior Center-CE Site	General LAS	Seniors	4	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: (510) 577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: (510) 832-3040

Provider Contact Email: lmerlander@lashicap@or

06/30/2015	Oak Center Towers-CE Site	Knowledge is Key	Senior Service Provider	23	5.25
06/30/2015	Intertribal Friendship House-CE Site	General LAS	Seniors	35	3.25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 31

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 133

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: (408) 350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 380

Total Cases Closed in Quarter: 414

Total Units of Service for Quarter (Unit=1 Hour): 2314

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 48
65-74: 159
75-84: 118
85+: 54
Client Declined to Provide Information: 1
Total: 380

CLIENT GENDER

Male: 132
Female: 248
Client Declined to Provide Information: 0
Total: 380

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 122
Homebound: 13
Lives Alone: 71
Institutionalized: 4
Suspected Victim of Elder Abuse/Exploitation: 44
Limited English: 56
Rural: 2
Greatest Economic Need (Minority): 91
Greatest Economic Need (Non-Minority): 45
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 85

CLIENT RACE

Two or More Races: 23
Caucasian: 231
African American: 12
Native American/Native Alaskan: 9
Asian/Pacific Islander
Asian Indian: 5
Cambodian: 0
Chinese: 37
Filipino: 12
Japanese: 7
Korean: 0
Laotian: 0
Vietnamese: 10
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 6
Race Unknown/Some Other Race: 21
Client Declined to Provide Information: 7
Total: 380

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: (408) 350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	18	17	2	0
A2. Contracts/Warranties:	10	11	0	0
A3. Other Consumer/Finance:	12	10	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	16	18	0	0
C2. Conservatorship:	6	6	0	0
C3. Other Family:	5	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	18	2	0
D2. Medicare:	7	8	0	0
D3. Other Health/Community Based Care:	18	7	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	19	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	21	23	2	0
INCOME MAINTENANCE				
F1. Social Security:	22	16	1	0
F2. Supplemental Security Income (SSI):	19	18	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	7	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: (408) 350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	42	32	8	12
G3. Other Individual Rights:	2	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	81	75	11	0
H2. Advance Health Care Directives (AHCD):	18	14	10	0
H3. Financial Powers of Attorney:	19	19	1	0
H4. Other Miscellaneous:	21	21	0	0

TOTAL CASES OPENED IN QUARTER: 390

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
358	42	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2256

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
05/01/2015	Santa Clara Library	Presentation on SALA's Services to Sourcewise HICAP staff and volunteers	HICAP staff and volunteers	36	6
05/12/2015	Gilroy Senior Center	Presentation about SALA's Legal Services	Seniors at the Senior Center	30	3
05/14/2015	Family Court in San Jose	Participate in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	40	2
05/15/2015	Computer History Museum in Mountain View	Participant in Panel on Aging in Place at Fair Housing Symposium hosted by Project Sentinel	Attorneys and service providers that work with seniors on housing related matters	20	8.5
05/20/2015	Catholic Charities in San Jose	Presentation on SALA's Services to Long Term Care Ombudsman staff and volunteers	Long Term Care Ombudsman staff and volunteers	20	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: (408) 350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

05/20/2015	Roosevelt Senior Center in San Jose	Presentation on SALA's Services with a focus on Prevention of Elder Abuse to participants in Senior Peers Advocates	Participants in Senior Peers Advocates group	14	3
05/26/2015	Santa Clara Senior Center	Participate in Hoarding Task Force Meeting and Reach Out to Participants About SALA's Services	Service providers that are members of Hoarding Task	15	2
05/28/2015	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	6	2
06/05/2015	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	3	5.5
06/12/2015	SALA Central Office in San Jose	Training for New SALA Volunteers (continued from 06/05/2015)	SALA Volunteers	0	0
06/05/2015	Barbara Lee Senior Center in Milpitas	Presentation about SALA's Legal Services	Seniors at the Senior Center	10	3
06/09/2015	Flames Restaurant in San Jose	Presentation on SALA's Services at Meeting of Santa Clara County Legal Professionals Association	Members of Santa Clara County Legal Professionals Association	30	2
06/12/2015	John XXIII Senior Center in San Jose	Presentation on Fair Housing Issues Affecting Seniors and How to Refer Seniors to SALA	Catholic Charities' Older Adult Services Staff	11	2
06/16/2015	Sunnyvale Senior Nutrition Program	Presentation About SALA'S Legal Services	Participants at the Senior Nutrition Program	75	1.5
06/17/2015	Mountain View Senior Center	Presentation about SALA's Legal Services	Seniors at the Senior Center	15	3
06/23/2015	Santa Clara Senior Center	Participate in Hoarding Task Force Meeting and Reach Out to Participants About SALA's Services	Service providers that are members of Hoarding Task Force	22	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 48

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/07/2015	Almaden Senior	Presentation on Good Legal Health	Senior participants at the senior	32	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: (408) 350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

	Center in San Jose	(including Elder Abuse Prevention)	center		
04/28/2015	Berryessa Senior Centro in San Jose	Presentation on Good Legal Health (including Elder Abuse Prevention)	Senior participants at the senior center	49	5.5
05/29/2015	Evergreen Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse Prevention)	Senior participants at the senior center	114	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: (209) 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: (209) 644-2636

Provider Contact Email: lgal@elconcilio.org

Total Unduplicated Client Count for Quarter: 312

Total Cases Closed in Quarter: 396

Total Units of Service for Quarter (Unit=1 Hour): 281

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	110
75-84:	87
85+:	28
Client Declined to Provide Information:	40
Total:	312

CLIENT GENDER

Male:	144
Female:	168
Client Declined to Provide Information:	0
Total:	312

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	100
Homebound:	0
Lives Alone:	48
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	123
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	197
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CLIENT RACE

Two or More Races:	0
Caucasian:	297
African American:	10
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	312

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: (209) 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: (209) 644-2636

Provider Contact Email: lgal@elconcilio.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

1

0

A2. Contracts/Warranties:

1

0

1

0

A3. Other Consumer/Finance:

18

0

18

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

0

2

0

C2. Conservatorship:

2

0

2

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

49

0

49

0

D2. Medicare:

4

0

4

0

D3. Other Health/Community Based Care:

1

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

10

0

10

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

10

0

10

0

E3. Other Housing:

7

0

7

0

INCOME MAINTENANCE

F1. Social Security:

19

0

19

0

F2. Supplemental Security Income (SSI):

3

0

3

0

F3. Pensions/Retiree Benefits:

1

0

1

0

F4. Other Income Maintenance:

8

0

8

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: (209) 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: (209) 644-2636

Provider Contact Email: lgal@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	2	0
G3. Other Individual Rights:	33	0	33	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	84	0	84	0
H2. Advance Health Care Directives (AHCD):	25	0	25	0
H3. Financial Powers of Attorney:	26	0	26	0
H4. Other Miscellaneous:	90	0	90	0

TOTAL CASES OPENED IN QUARTER: 396

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	396	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 281

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: (209) 532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 59

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7
65-74: 18
75-84: 13
85+: 4
Client Declined to Provide Information: 0
Total: 42

CLIENT GENDER

Male: 21
Female: 21
Client Declined to Provide Information: 0
Total: 42

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 3
Homebound: 1
Lives Alone: 11
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 42
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 8
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 42
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 42

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: (209) 532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

3

1

0

A2. Contracts/Warranties:

0

3

1

0

A3. Other Consumer/Finance:

8

14

2

0

EMPLOYMENT

B1. Discrimination:

0

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

3

0

0

C2. Conservatorship:

0

1

0

0

C3. Other Family:

2

6

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

3

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

4

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2

19

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

2

1

0

E3. Other Housing:

4

3

3

0

INCOME MAINTENANCE

F1. Social Security:

0

3

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: (209) 532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	2	2	0
G3. Other Individual Rights:	6	15	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	29	5	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	1	8	2	0
H4. Other Miscellaneous:	6	12	2	0

TOTAL CASES OPENED IN QUARTER: 45

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
134	23	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 32

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
05/30/2015	St. Patrick & All	Program Presentation	Elders in need	200	3
05/31/2015	St. Patrick & All	Program Presentation	Potential Volunteers	650	6
06/09/2015	Sonora	Senior Expo	Elders	75	6
06/17/2015	Tuolumne Black Oak Casino	Elder Abuse Prevention Conference	Elders	180	12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **(831) 688-0400 x819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz & San Benito**

Provider Contact Name: **Creighton Anthony Mendivil**

Provider Contact Phone: **(831) 426-8824**

Provider Contact Email: **creightonmendivil@senio**

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 1929

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	49
65-74:	69
75-84:	44
85+:	36
Client Declined to Provide Information:	16
Total:	214

CLIENT GENDER

Male:	86
Female:	128
Client Declined to Provide Information:	0
Total:	214

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	85
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	45
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CLIENT RACE

Two or More Races:	0
Caucasian:	143
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	45
Client Declined to Provide Information:	20
Total:	214

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: (831) 688-0400 x819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz & San Benito

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: (831) 426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	2	1	0
A2. Contracts/Warranties:	13	7	0	0
A3. Other Consumer/Finance:	7	4	1	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	10	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	8	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	69	29	7	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	14	9	1	0
INCOME MAINTENANCE				
F1. Social Security:	16	11	0	0
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: (831) 688-0400 x819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz & San Benito

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: (831) 426-8824

Provider Contact Email: creightonmendivil@senio

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	4	3	0
G3. Other Individual Rights:	3	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	4	1	0
H2. Advance Health Care Directives (AHCD):	3	2	1	0
H3. Financial Powers of Attorney:	17	6	3	0
H4. Other Miscellaneous:	20	17	0	0

TOTAL CASES OPENED IN QUARTER: 214

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
120	20	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1929

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera

Provider Contact Name: Kim Taing/Maricela Ordenez

Provider Contact Phone: (559) 570-1230

Provider Contact Email: kim@centralcallegal.org

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 88

Total Units of Service for Quarter (Unit=1 Hour): 284

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	37
75-84:	15
85+:	5
Client Declined to Provide Information:	0
Total:	89

CLIENT GENDER

Male:	28
Female:	61
Client Declined to Provide Information:	0
Total:	89

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	47
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	10
Rural:	0
Greatest Economic Need (Minority):	46
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	26

CLIENT ETHNICITY

Hispanic/Latino:	9
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CLIENT RACE

Two or More Races:	9
Caucasian:	46
African American:	12
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
Total:	89

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera

Provider Contact Name: Kim Taing/Maricela Ordenez

Provider Contact Phone: (559) 570-1230

Provider Contact Email: kim@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	2	2	2
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	46	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	14	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services Inc.

County(ies): Fresno and Madera

Provider Contact Name: Kim Taing/Maricela Ordonez

Provider Contact Phone: (559) 570-1230

Provider Contact Email: kim@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="67"/>	<input type="text" value="19"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 684-8084

AAA Contact Email: mphilip@tularehhs.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 88

Total Cases Closed in Quarter: 92

Total Units of Service for Quarter (Unit=1 Hour): 318

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	33
75-84:	26
85+:	4
Client Declined to Provide Information:	0
Total:	88

CLIENT GENDER

Male:	24
Female:	64
Client Declined to Provide Information:	0
Total:	88

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	42
Homebound:	3
Lives Alone:	38
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	6
Rural:	3
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	6

CLIENT ETHNICITY

Hispanic/Latino:	29
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CLIENT RACE

Two or More Races:	0
Caucasian:	55
African American:	7
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	88

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 684-8084

AAA Contact Email: mphillip@tularehhs.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	8	5	2	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	7	2	3	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	4	4	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	32	29	11	0	
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	2	0	
E3. Other Housing:	3	2	0	0	
INCOME MAINTENANCE					
F1. Social Security:	3	0	0	0	
F2. Supplemental Security Income (SSI):	4	2	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	1	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 684-8084

AAA Contact Email: mphilip@tularehhs.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	0	4	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	8	7	1
H2. Advance Health Care Directives (AHCD):	5	1	0	0
H3. Financial Powers of Attorney:	6	2	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 103

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	34	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 288

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/17/2015	Earlimart Seniors Center	Estate/incapacity planning presentation	Seniors	14	5
5/1/2015	Tulare County Seniors Day at the Park	CCLS table on legal services available to seniors	Seniors	357	8
5/11/2015	Porterville Senior Center	Seniors clinic	Seniors in/around Porterville	10	12
6/12/2015	Cutler Seniors Center	Estate/incapacity planning presentation	Seniors in/around Cutler/Orosi	17	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: **Marla Phillips**

AAA Contact Phone: **(559) 684-8084**

AAA Contact Email: ***mphillip@tularehhs.org***

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: **Lily Yan**

Provider Contact Phone: **(559) 802-1134**

Provider Contact Email: ***lyan@centralcallegal.org***

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 684-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 20

Total Cases Closed in Quarter: 13

Total Units of Service for Quarter (Unit=1 Hour): 55

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	4
65-74:	4
75-84:	10
85+:	2
Client Declined to Provide Information:	0
Total:	20

CLIENT GENDER

Male:	5
Female:	15
Client Declined to Provide Information:	0
Total:	20

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	16
Homebound:	1
Lives Alone:	90
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	5
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	8
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CLIENT RACE

Two or More Races:	0
Caucasian:	9
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 684-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyany@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

1

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

0

1

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

3

1

0

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

0

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 684-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	3	0	0
H2. Advance Health Care Directives (AHCD):	6	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 24

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
9	3	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 55

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo and Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 5

Total Cases Closed in Quarter: 7

Total Units of Service for Quarter (Unit=1 Hour): 25

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 1
65-74: 3
75-84: 1
85+: 0
Client Declined to Provide Information: 0
Total: 5

CLIENT GENDER

Male: 1
Female: 4
Client Declined to Provide Information: 0
Total: 5

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 1
Homebound: 0
Lives Alone: 2
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 5
Greatest Economic Need (Minority): 4
Greatest Economic Need (Non-Minority): 1
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 1
African American: 0
Native American/Native Alaskan: 4
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo and Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo and Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: (805) 925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: **Not Provided**

Provider Contact Phone: **Not Provided**

Provider Contact Email: **Not Provided**

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 124

Total Units of Service for Quarter (Unit=1 Hour): 207

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 11

65-74: 31

75-84: 37

85+: 9

Client Declined to Provide Information: 1

Total: 89

CLIENT GENDER

Male: 19

Female: 70

Client Declined to Provide Information: 0

Total: 89

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 12

Homebound: 1

Lives Alone: 21

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 30

Greatest Economic Need (Minority): 1

Greatest Economic Need (Non-Minority): 28

Greatest Economic Need (Minority Status Unknown): 15

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0

Caucasian: 82

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 5

Client Declined to Provide Information: 0

Total: 89

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: (805) 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	3	3	0
A2. Contracts/Warranties:	3	2	4	0
A3. Other Consumer/Finance:	0	0	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	4	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	4	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: (805) 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	2
G3. Other Individual Rights:	0	0	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	0	14	0
H2. Advance Health Care Directives (AHCD):	24	2	29	0
H3. Financial Powers of Attorney:	24	1	48	0
H4. Other Miscellaneous:	15	1	0	0

TOTAL CASES OPENED IN QUARTER: 89

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	104	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 191

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/23/2015	Judson Terrace	AHDC Presentation	Senior Residents	8	1
05/01/2015	CAPSLO	Adults Services Policy Council meeting: SLSP Services	Senior Service Providers	15	1
05/06/2015	Templeton Gardens	Powers of Attorney	Low Income Seniors	10	1
05/06/2015	Los Robles Terrace	Powers of Attorney	Low Income Seniors	15	1
05/07/2015	Judson Terrace	Statutory Wills	Senior Residents	11	1
05/16/2015	KVEC Radio	Public Service Announcement re: SLSP Services	Radio Show Listeners-Winnick & Wagner on the law	100	1
06/09/2015	LTC Ombudsman's Office	Estate Planning to Protect Against Elder Abuse	Adult Abuse Policy Council	10	1
06/17/2015	Ocean View Manor	Powers of Attorney for finances and Advance Health Care Directive - why we need them and what they are	Low Income Seniors	10	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: (805) 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

06/29/2015	Cortina D'Arroyo	Powers of Attorney for finances and Advance Health Care Directive - why we need them and what they are	Low Income Seniors	17	1
06/30/2015	LTC Ombudsman's Office	MediCal	Volunteers for Seniors in Long-Term Care facilities	12	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
05/8/2015	Paso Robles	Elder Abuse Seminar	Senior Service Providers	100	6
06/09/2015	Los Angeles	SLSP Providers Section Mtg & State Bar Pathways to Justice Seminar (3 day seminar)	Legal Services Providers	300	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone: (805) 477-7311

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County, Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: (805) 658-2266

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 306

Total Cases Closed in Quarter: 306

Total Units of Service for Quarter (Unit=1 Hour): 444

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	109
75-84:	109
85+:	44
Client Declined to Provide Information:	0
Total:	306

CLIENT GENDER

Male:	121
Female:	185
Client Declined to Provide Information:	0
Total:	306

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	82
Homebound:	8
Lives Alone:	182
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	100
Rural:	75
Greatest Economic Need (Minority):	119
Greatest Economic Need (Non-Minority):	96
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	79
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CLIENT RACE

Two or More Races:	24
Caucasian:	210
African American:	11
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	8
Filipino:	13
Japanese:	2
Korean:	7
Laotian:	1
Vietnamese:	0
Guamanian:	2
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	20
Total:	306

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone: (805) 477-7311

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County, Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: (805) 658-2266

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	7	7	0	0
A3. Other Consumer/Finance:	78	72	5	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	47	45	2	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	12	12	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	22	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	33	32	0	1
F2. Supplemental Security Income (SSI):	19	19	0	0
F3. Pensions/Retiree Benefits:	6	6	0	0
F4. Other Income Maintenance:	9	9	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone: (805) 477-7311

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County, Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: (805) 658-2266

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	18	0	0
H2. Advance Health Care Directives (AHCD):	25	25	0	0
H3. Financial Powers of Attorney:	22	22	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 306

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
296	8	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 423

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/23/2015	Gov Center	Table Display @ DA's office event	Victims of crimes and families	0	2
05/20/2015	Simi Senior Center	Wellness Fair	Seniors	0	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/20/2015	St. Johns	Life Class	Nurses	29	3
05/13/2015	Cam Health Car Dist	Life Class	Seniors	15	4
05/29/2015	National University	Life Class	Caregivers	20	3.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Marleen Canniff**

AAA Contact Phone: **(805) 477-7311**

AAA Contact Email: **marleen.canniff@ventura.org**

Provider Name: Grey Law of Ventura County, Inc.

County(ies): Ventura

Provider Contact Name: **Mike Williams**

Provider Contact Phone: **(805) 658-2266**

Provider Contact Email: **msw98488@aol.com**

06/18/2015	Harbor Walk Condo Assn	Life Class	Seniors/Caregivers	15	3.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian Haughey

AAA Contact Phone: (213) 738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 154

Total Units of Service for Quarter (Unit=1 Hour): 2242

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	27
65-74:	57
75-84:	47
85+:	17
Client Declined to Provide Information:	0
Total:	148

CLIENT GENDER

Male:	49
Female:	99
Client Declined to Provide Information:	0
Total:	148

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	0
Lives Alone:	62
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	34
Rural:	0
Greatest Economic Need (Minority):	70
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	66

CLIENT ETHNICITY

Hispanic/Latino:	46
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CLIENT RACE

Two or More Races:	1
Caucasian:	90
African American:	25
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	8
Total:	148

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian Haughey

AAA Contact Phone: (213) 738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

7

1

0

A2. Contracts/Warranties:

1

1

1

0

A3. Other Consumer/Finance:

7

4

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

4

1

0

2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

2

6

0

C3. Other Family:

1

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

5

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

4

3

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

13

8

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

11

13

3

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

4

3

1

0

F2. Supplemental Security Income (SSI):

15

5

3

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian Haughey

AAA Contact Phone: (213) 738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	2	1
G3. Other Individual Rights:	10	0	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	39	20	13	0
H2. Advance Health Care Directives (AHCD):	24	2	19	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	13	4	0

TOTAL CASES OPENED IN QUARTER: 173

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
92	58	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2207

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/28/2015	East Los Angeles	Resource Fair	Seniors	25	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
05/05/2015	Los Angeles	Consumer/Finance	Seniors	50	5
05/07/2015	Culver City	Advanced Directives/Wills	Seniors	15	5
05/28/2015	Montebello	Advanced Directives/Wills	Seniors	100	5
04/07/2015	Los Angeles	Wills/Estates	Seniors	49	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: **Anna Grigorian Haughey**

AAA Contact Phone: **(213) 738-2629**

AAA Contact Email: ***agrigorian@css.lacounty.gov***

Provider Name: **Bet Tzedek**

County(ies): **Los Angeles**

Provider Contact Name: **Sarah Jampol**

Provider Contact Phone: **(323) 648-4711**

Provider Contact Email: ***sjampol@bettzedek.org***

04/14/2015	Los Angeles	Advanced Directives/Wills	Seniors	55	5
04/23/2015	Pico Rivera	Wills/Estates	Seniors	49	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey Roosa

AAA Contact Phone: (909) 891-3797

AAA Contact Email: casey.roosa@hss.sbcounty.g

Provider Name: Inland Counties Legal Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 228

Total Cases Closed in Quarter: 247

Total Units of Service for Quarter (Unit=1 Hour): 1306

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	50
65-74:	93
75-84:	66
85+:	19
Client Declined to Provide Information:	0
Total:	228

CLIENT GENDER

Male:	68
Female:	160
Client Declined to Provide Information:	0
Total:	228

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	100
Homebound:	2
Lives Alone:	117
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	18
Rural:	17
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	57
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CLIENT RACE

Two or More Races:	20
Caucasian:	163
African American:	35
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	228

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey Roosa

AAA Contact Phone: (909) 891-3797

AAA Contact Email: casey.roosa@hss.sbcounty.g

Provider Name: Inland Counties Legal Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	30	23	4	0
A2. Contracts/Warranties:	17	14	3	0
A3. Other Consumer/Finance:	4	4	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	16	13	2	1
C2. Conservatorship:	1	2	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	6	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	59	33	17	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	15	2	0
E3. Other Housing:	11	5	2	0

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	6	4	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey Roosa

AAA Contact Phone: (909) 891-3797

AAA Contact Email: casey.roosa@hss.sbcounty.g

Provider Name: Inland Counties Legal Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	39	20	25	0
H2. Advance Health Care Directives (AHCD):	12	1	10	0
H3. Financial Powers of Attorney:	21	5	12	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 251

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
158	79	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1262

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/23/2015	Jesse Turner Health & Fitness Center, Fontana	Resource Fair	Seniors	100	9
04/29/2015	Inland Fair Housing and Mediation Board, Ontario	Community Education	Seniors & Low Income Persons	50	4
05/13/2015	South Point Villa Apartments, Rialto	Estate Planning	Seniors	25	7.7
05/14/2015	Redlands Community Senior Center	Senior Health Fair	Seniors	60	4.4
05/16/2014	Crest Forest Senior Center, Crestline	Senior Health Fair	Seniors	80	6.4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey Roosa

AAA Contact Phone: (909) 891-3797

AAA Contact Email: casey.roosa@hss.sbcounty.g

Provider Name: Inland Counties Legal Services

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

06/03/2015	St. Joan of Arc Catholic Church, Victorville	Local Resource Event	Seniors, Low Income & Homeless	150	6.7
06/11/2015	Cora Harper Center, Barstow	Local Resource Event	Seniors & Low Income	169	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 44

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
06/22/2015	Victorville Advocate Desk, Victorville	T/C w/Visiting Angels Representative	Seniors	0	0.2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name: **Becky Priest**

AAA Contact Phone: (951) 867-3800

AAA Contact Email: bkpriest@co.riverside.ca.us

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C. Morales**

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 170

Total Cases Closed in Quarter: 201

Total Units of Service for Quarter (Unit=1 Hour): 870

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	61
75-84:	50
85+:	16
Client Declined to Provide Information:	0
Total:	170

CLIENT GENDER

Male:	63
Female:	107
Client Declined to Provide Information:	0
Total:	170

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	100
Homebound:	0
Lives Alone:	83
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	18
Rural:	100
Greatest Economic Need (Minority):	40
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	47
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CLIENT RACE

Two or More Races:	6
Caucasian:	142
African American:	11
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
Total:	170

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name: **Becky Priest**

AAA Contact Phone: (951) 867-3800

AAA Contact Email: bkpriest@co.riverside.ca.us

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C. Morales**

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	15	11	4	0
A2. Contracts/Warranties:	13	17	0	1
A3. Other Consumer/Finance:	10	9	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	8	5	2	4
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	6	2	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	37	33	12	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	5	1	0
E3. Other Housing:	9	8	1	0
INCOME MAINTENANCE				
F1. Social Security:	5	5	1	1
F2. Supplemental Security Income (SSI):	7	6	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	2	4	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name: **Becky Priest**

AAA Contact Phone: (951) 867-3800

AAA Contact Email: bkpriest@co.riverside.ca.us

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C. Morales**

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="31"/>	<input type="text" value="23"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="142"/>	<input type="text" value="47"/>	<input type="text" value="12"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 771

Total Cases Closed in Quarter: 745

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	244
65-74:	321
75-84:	165
85+:	41
Client Declined to Provide Information:	0
Total:	771

CLIENT GENDER

Male:	259
Female:	512
Client Declined to Provide Information:	0
Total:	771

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	548
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	96
Rural:	0
Greatest Economic Need (Minority):	183
Greatest Economic Need (Non-Minority):	126
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	124
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CLIENT RACE

Two or More Races:	12
Caucasian:	501
African American:	37
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	20
Japanese:	6
Korean:	13
Laotian:	0
Vietnamese:	24
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	132
Client Declined to Provide Information:	0
Total:	771

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	118	82	25	5
A2. Contracts/Warranties:	31	27	2	0
A3. Other Consumer/Finance:	10	10	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	28	24	3	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	63	52	6	3
C2. Conservatorship:	18	13	4	1
C3. Other Family:	22	20	1	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	21	13	8	0
D2. Medicare:	11	5	6	0
D3. Other Health/Community Based Care:	20	20	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	183	158	13	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	43	39	2	1
E3. Other Housing:	27	22	1	0
INCOME MAINTENANCE				
F1. Social Security:	19	18	1	0
F2. Supplemental Security Income (SSI):	27	18	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	13	11	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	28	28	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	47	44	2	1
H2. Advance Health Care Directives (AHCD):	12	12	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	26	24	1	0

TOTAL CASES OPENED IN QUARTER: 771

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
644	85	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1672

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/18/2015	Garden Grove	8th Annual Family Festival	Community	180	5
4/25/2015	Anaheim	Health & Housing Resource Fair	Community	100	5
5/2/2015	Irvine	1st Annual Health Festival	Community	200	5
5/2/2015	Irvine	7th Annual Community Resource Fair	Community	65	4
6/22/2015	Orange	Resource Fair	Community	100	6
6/27/2015	Mission Viejo	Resource Fair	Community	25	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/3/2015	Santa Ana	Health	Community	30	2
4/17/2015	San Clemente	Covered California	Seniors	9	10
4/22/2015	Anaheim	Health Care Coverage	Seniors	19	2
5/1/2015	Orange	Role of Ombudsman	Senior Providers	250	2
5/8/2015	Garden Grove	Health Care Coverage	Seniors	101	2
6/5/2015	Irvine	Health & Wellness	Community	150	7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *(858) 505-6533*

AAA Contact Email: *Marilyn.Driscoll@sdcountry.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manoj Adhikari*

Provider Contact Phone: *(858) 565-8772 x208*

Provider Contact Email: *madhikari@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 892

Total Cases Closed in Quarter: 892

Total Units of Service for Quarter (Unit=1 Hour): 1064

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	157
65-74:	368
75-84:	262
85+:	105
Client Declined to Provide Information:	0
Total:	892

CLIENT GENDER

Male:	292
Female:	600
Client Declined to Provide Information:	0
Total:	892

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	512
Homebound:	15
Lives Alone:	643
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	47
Rural:	1
Greatest Economic Need (Minority):	187
Greatest Economic Need (Non-Minority):	346
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	139
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CLIENT RACE

Two or More Races:	1
Caucasian:	611
African American:	75
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	8
Filipino:	15
Japanese:	6
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	164
Client Declined to Provide Information:	1
Total:	892

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: (858) 505-6533

AAA Contact Email: Marilyn.Driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: (858) 565-8772 x208

Provider Contact Email: madhikari@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

38

34

4

0

A2. Contracts/Warranties:

45

39

6

0

A3. Other Consumer/Finance:

22

19

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

9

9

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

26

26

0

0

C2. Conservatorship:

7

7

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

14

14

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

3

3

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

128

120

8

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

40

40

0

0

E3. Other Housing:

34

31

3

0

INCOME MAINTENANCE

F1. Social Security:

34

32

2

0

F2. Supplemental Security Income (SSI):

6

6

0

0

F3. Pensions/Retiree Benefits:

11

9

2

0

F4. Other Income Maintenance:

5

5

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: (858) 505-6533

AAA Contact Email: Marilyn.Driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: (858) 565-8772 x208

Provider Contact Email: madhikari@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	22	3	0
G3. Other Individual Rights:	138	131	7	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	225	172	53	0
H2. Advance Health Care Directives (AHCD):	16	12	4	0
H3. Financial Powers of Attorney:	43	28	15	0
H4. Other Miscellaneous:	21	20	1	0

TOTAL CASES OPENED IN QUARTER: 892

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
781	111	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1064

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: (760) 339-6450

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: (858) 565-1392 x208

Provider Contact Email: madhikari@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 130

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 238

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	46
75-84:	46
85+:	12
Client Declined to Provide Information:	0
Total:	130

CLIENT GENDER

Male:	55
Female:	75
Client Declined to Provide Information:	0
Total:	130

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	0
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	51
Rural:	130
Greatest Economic Need (Minority):	95
Greatest Economic Need (Non-Minority):	33
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	86
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CLIENT RACE

Two or More Races:	0
Caucasian:	118
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	130

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: (760) 339-6450

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: (858) 565-1392 x208

Provider Contact Email: madhikari@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	3	2	0
A2. Contracts/Warranties:	15	10	5	0
A3. Other Consumer/Finance:	3	1	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	1	2	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	2	4	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: (760) 339-6450

AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: (858) 565-1392 x208

Provider Contact Email: madhikari@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	41	16	25	0
H2. Advance Health Care Directives (AHCD):	4	1	3	0
H3. Financial Powers of Attorney:	7	4	3	0
H4. Other Miscellaneous:	20	11	9	0

TOTAL CASES OPENED IN QUARTER: 130

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
70	60	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 237

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
6/26/15	Adult Center Event	Legal Services Program, Caregiver Program, HICAP program, Imperial Partners Program	Seniors 60+	13	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: (213) 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 180

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 2752

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	42
65-74:	56
75-84:	52
85+:	30
Client Declined to Provide Information:	0
Total:	180

CLIENT GENDER

Male:	69
Female:	108
Client Declined to Provide Information:	3
Total:	180

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	105
Homebound:	6
Lives Alone:	74
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	41
Rural:	0
Greatest Economic Need (Minority):	98
Greatest Economic Need (Non-Minority):	102
Greatest Economic Need (Minority Status Unknown):	96

CLIENT ETHNICITY

Hispanic/Latino:	35
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CLIENT RACE

Two or More Races:	1
Caucasian:	114
African American:	37
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	9
Total:	180

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: (213) 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	16	3	0
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	4	5	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	18	7	1	1

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	3	6	0
C3. Other Family:	2	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	4	0	0
D2. Medicare:	3	4	1	0
D3. Other Health/Community Based Care:	8	5	4	2

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	24	21	7	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	11	1	0
E3. Other Housing:	1	3	3	0

INCOME MAINTENANCE

F1. Social Security:	4	2	4	0
F2. Supplemental Security Income (SSI):	14	8	0	3
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	4	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: (213) 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0
G3. Other Individual Rights:	27	3	1	12

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	28	15	4	0
H2. Advance Health Care Directives (AHCD):	28	6	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	10	2	0

TOTAL CASES OPENED IN QUARTER: 220

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
128	50	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2705

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
06/02/2015	Not Provided	[Pro Bono] Gibson Dunn presentation to seniors at Skirball	Not Provided	11	0
06/09/2015	Not Provided	[Pro Bono] Presentation by Gibson on Advance Health Care Directives	Not Provided	42	0
06/11/2015	Not Provided	Small Claims Workshop and Clinic conducted by Pro Bono	Not Provided	11	1.2
06/18/2015	Not Provided	Not Provided	Not Provided	50	0
06/01/2015	Not Provided	Training with summer clerks and modest means incubator attorneys re DLSE wage claims process, defendant research, and wage tables	Not Provided	8	3.2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: (213) 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

06/02/2015	Not Provided	I presented to the BTNLC on the work of the Employment Rights Project at Bet Tzedek. I provided an overview and specific case stories with respect to our work with garment workers, trafficking victims, and other exploited workers. I discussed the range of work we do from small-scale representation to impact litigation to policy advocacy.	Not Provided	5	0
06/10/2015	Not Provided	Intake Interview Training at Skadden Apts.	Not Provided	13	0
06/11/2015	Not Provided	Pathways to Justice, Holistic Consumer Justice: Addressing Student Loan and Tax Debt in a Debtors Rights Context	Not Provided	25	0
05/12/2015	Not Provided	[Pro Bono] Presentation by Gibson pro bono attorneys at Skirball on ID Theft	Not Provided	40	0
05/07/2015	Not Provided	LAFLA, 1102 Crenshaw Blvd., LA	Not Provided	25	5
05/07/2015	Not Provided	Weekly Holocaust Survivors Justice Network mentoring and training call.	Not Provided	0	1.5
05/09/2015	Not Provided	Presentation at PVP training on working with seniors and responsibilities of the	Not Provided.	75	1
05/27/2015	Not Provided	Training re: employment rights intake procedures with summer clerks	Not Provided	4	1.3
05/11/2015	Not Provided	Followed up on AG Summit including Survey Monkey responses, replying to emails from attendees, reviewing materials website, corresponded with website developer re: upgrading CCJC	Not Provided	0	0
05/27/2015	Not Provided	Orientation and training of summer law clerks re Holocaust reparations (including preparation of orientation materials)	Not Provided	4	20
04/01/2015	Not Provided	Workshop for Teamsters and port workers regarding what happens when workers are reclassified as employees, as well as legal options when someone is misclassified	Not Provided	12	7.5
04/29/2015	Not Provided	Dealing with an Income Tax Dispute? At the LA Law Library Week	Not Provided	20	0
04/01/2015	Not Provided	Training for immigration attorneys through LACBA Immigration Section regarding tax law basics for immigration	Not Provided	20	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: (213) 202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles City

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

04/05/2015	Not Provided	Holocaust Survivors Justice Network conference call - training for attorneys and social workers	Not Provided	5	1
04/29/2015	Not Provided	SAGE, 4911 Van Nuys Blvd., Ste. 307, Sherman Oaks, CA 91403; Telephone: (818) 341-7243	Not Provided	50	4
04/26/2015	Not Provided	[Pro Bono] Training to various attorneys from Steven Wise re: Advance Planning	Not Provided	28	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 21

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 47

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino & Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 365

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 25
65-74: 34
75-84: 11
85+: 2
Client Declined to Provide Information: 0
Total: 72

CLIENT GENDER

Male: 26
Female: 46
Client Declined to Provide Information: 0
Total: 72

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 58
Homebound: 5
Lives Alone: 30
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 5
Limited English: 3
Rural: 72
Greatest Economic Need (Minority): 9
Greatest Economic Need (Non-Minority): 44
Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 3
Caucasian: 52
African American: 0
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 1
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 8
Client Declined to Provide Information: 5
Total: 72

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino & Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	4	6	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	9	4	5	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	5	0	1
D2. Medicare:	4	2	1	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	18	6	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	10	10	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	2	0
F2. Supplemental Security Income (SSI):	2	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: (707) 995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino & Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: (707) 513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="61"/>	<input type="text" value="20"/>	<input type="text" value="3"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="4/7/2015"/>	<input type="text" value="Middletown Senior Center"/>	<input type="text" value="Presentation to Seniors and Meeting with Staff"/>	<input type="text" value="Seniors and Service Providers"/>	<input type="text" value="8"/>	<input type="text" value="5"/>
<input type="text" value="4/13/2015"/>	<input type="text" value="Sunshine Manor & Lakeview Senior Housing"/>	<input type="text" value="Presentation to Seniors and Meeting with Staff"/>	<input type="text" value="Seniors and Service Providers"/>	<input type="text" value="10"/>	<input type="text" value="5"/>
<input type="text" value="4/16/2015"/>	<input type="text" value="Round Valley Indian Senior Center"/>	<input type="text" value="Presentation to Seniors & Meeting with Staff"/>	<input type="text" value="Seniors and Service Providers"/>	<input type="text" value="15"/>	<input type="text" value="5"/>
<input type="text" value="4/17/2015"/>	<input type="text" value="North Shore Senior Housing"/>	<input type="text" value="Presentation to Seniors & Meeting with Staff"/>	<input type="text" value="Seniors and Service Providers"/>	<input type="text" value="5"/>	<input type="text" value="4"/>
<input type="text" value="4/21/2015"/>	<input type="text" value="Walnut Village Senior Housing"/>	<input type="text" value="Presentation to Seniors and Staff"/>	<input type="text" value="Seniors and Service Providers"/>	<input type="text" value="15"/>	<input type="text" value="3"/>
<input type="text" value="4/21/2015"/>	<input type="text" value="Jack Simpson Senior Housing"/>	<input type="text" value="Presentation to Seniors"/>	<input type="text" value="Seniors and Service Providers"/>	<input type="text" value="8"/>	<input type="text" value="3"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: **Michelle Dolby**

AAA Contact Phone: **(707) 995-4660**

AAA Contact Email: **mdolby@dss.co.lake.ca.us**

Provider Name: Legal Services of Northern California

County(ies): Mendocino & Lake

Provider Contact Name: **Angelica Millan**

Provider Contact Phone: **(707) 513-1023**

Provider Contact Email: **amillan@lsnc.net**

4/24/2015	Lenore Street Senior Apartments	Presentation to Seniors and Staff	Seniors and Senior Service Providers	10	3
4/29/2015	Anderson Valley Senior Center	Presentation to Seniors and Staff	Seniors and Senior Service Providers	30	2
5/1/2015	Ukiah	Veterans Resource Fair	Seniors, Veterans, and Service Providers	10	2.3
5/5/2015	Highlands Senior Center	Presentation to Seniors and Staff	Senior and Senior Service Providers	5	4.5
5/1/2015	South Coast Seniors (Point Arena)	Presentation to Seniors and Staff	Seniors and Service Providers	5	4.5
5/12/2015	Highlands Village	Presentation to Seniors and Staff	Seniors and Senior Service Providers	55	5
6/19/2015	Ukiah Senior Center	Presentation to Seniors and Staff	Seniors and Senior Service Providers	10	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/19/2015	Clearlake Oaks	Presentation to Senior Community about Public Benefits	Seniors	10	6
6/23/2015	Willow Point Mobile Home Park	Community Education: Rights under the Mobile Home Residency Law and Mobile Home Parks Act	MH Park residents including seniors	20	1.7
6/24/2015	Clearlake Oaks	Presentation to Senior Community about Identity Theft	Seniors	10	3
6/30/2015	Lakeport Senior Center	Presentation to Senior Community about Scams	Seniors	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra C. Wilson

AAA Contact Phone: (707) 565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Gapinski

Provider Contact Phone: (707) 525-0143 x143

Provider Contact Email: mgapinski@councilonagi

Total Unduplicated Client Count for Quarter: 168

Total Cases Closed in Quarter: 239

Total Units of Service for Quarter (Unit=1 Hour): 630

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	35
75-84:	28
85+:	15
Client Declined to Provide Information:	49
Total:	168

CLIENT GENDER

Male:	49
Female:	119
Client Declined to Provide Information:	0
Total:	168

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	11
Lives Alone:	58
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	4
Rural:	74
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	88

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	166
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	168

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra C. Wilson

AAA Contact Phone: (707) 565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Gapinski

Provider Contact Phone: (707) 525-0143 x143

Provider Contact Email: mgapinski@councilonagi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	5	5	0	0
A3. Other Consumer/Finance:	13	13	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	4	0	0
C2. Conservatorship:	12	4	8	0
C3. Other Family:	0	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	16	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	9	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra C. Wilson

AAA Contact Phone: (707) 565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Gapinski

Provider Contact Phone: (707) 525-0143 x143

Provider Contact Email: mgapinski@councilonagi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	10	0	0
G3. Other Individual Rights:	13	13	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	64	55	5	0
H2. Advance Health Care Directives (AHCD):	34	24	6	0
H3. Financial Powers of Attorney:	39	30	6	0
H4. Other Miscellaneous:	10	10	0	0

TOTAL CASES OPENED IN QUARTER: 253

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
214	25	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 579

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/13/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	9	4
5/11/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3	4
6/8/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	9	4
4/21/2015	Sebastopol Senior Center	Legal clinic (attorney-br)	Seniors	3	4
5/19/2015	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	3	4
6/23/2015	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	3	4
4/13/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra C. Wilson

AAA Contact Phone: (707) 565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Gapinski

Provider Contact Phone: (707) 525-0143 x143

Provider Contact Email: mgapinski@councilonagi

5/11/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3	4
6/8/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3	4
4/16/2015	Sebastopol Senior Center	Legal Clinic (attorney-mk)	Seniors	4	4
5/21/2015	Sebastopol Senior Center	Legal Clinic (attorney-mk)	Seniors	8	4
6/18/2015	Sebastopol Senior Center	Legal Clinic (attorney-mk)	Seniors	8	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 48

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/23/2015	Council on Aging, Santa Rosa	Medi-Cal & Long-Term Care Planning with Leo Alberigi, Esq.	Seniors	10	3
5/20/2015	Council on Aging, Santa Rosa	Conservatorships & Undue Influence with Brian Rondon, Esq.	Seniors	12	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: (707) 259-0579

Provider Contact Email: klesnewich@legalaidnapa

Total Unduplicated Client Count for Quarter: 27

Total Cases Closed in Quarter: 17

Total Units of Service for Quarter (Unit=1 Hour): 133

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 4
65-74: 8
75-84: 7
85+: 8
Client Declined to Provide Information: 0
Total: 27

CLIENT GENDER

Male: 18
Female: 9
Client Declined to Provide Information: 0
Total: 27

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 12
Homebound: 1
Lives Alone: 8
Institutionalized: 16
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 0
Greatest Economic Need (Minority): 10
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 27
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: (707) 259-0579

Provider Contact Email: klesnewich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: (707) 259-0579

Provider Contact Email: klesnewich@legalaidnapa

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	3	2	0
H2. Advance Health Care Directives (AHCD):	4	1	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 27

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
11	6	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 125

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/20/2015	Woodbridge Senior Housing	End of Life/Capacity	Low Income Seniors	12	3
5/21/2015	Channel 28	Elder Abuse Awareness via a TV show called "Seniors Rule"	All populations	0	1.5
5/27/2015	End of Life/Capacity	Low Income Seniors	Low Income Seniors	24	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker

Provider Contact Phone: (707) 643-0054

Provider Contact Email: bstalker@lsnc.net

Total Unduplicated Client Count for Quarter: 132

Total Cases Closed in Quarter: 135

Total Units of Service for Quarter (Unit=1 Hour): 789

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	65
75-84:	23
85+:	7
Client Declined to Provide Information:	0
Total:	132

CLIENT GENDER

Male:	39
Female:	93
Client Declined to Provide Information:	0
Total:	132

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	99
Homebound:	7
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	9
Rural:	3
Greatest Economic Need (Minority):	46
Greatest Economic Need (Non-Minority):	26
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	8
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CLIENT RACE

Two or More Races:	0
Caucasian:	50
African American:	56
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	2
Total:	132

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker

Provider Contact Phone: (707) 643-0054

Provider Contact Email: bstalker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

15

11

2

1

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

4

4

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

1

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

10

5

4

1

D2. Medicare:

4

2

0

0

D3. Other Health/Community Based Care:

5

3

4

2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

63

48

11

6

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

8

2

2

1

E3. Other Housing:

3

3

0

0

INCOME MAINTENANCE

F1. Social Security:

1

2

1

0

F2. Supplemental Security Income (SSI):

6

1

1

2

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

1

1

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker

Provider Contact Phone: (707) 643-0054

Provider Contact Email: bstalker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 132

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
93	28	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 703

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/1/2015	Vallejo	Prep & Outreach Clinic at Florence Douglas Senior Center-2 attorneys	Seniors	5	3
4/14/2015	Suisun	Prep, travel & outreach - Clinic at Suisun Public Library	Seniors	2	2
4/21/2015	Vacaville	Prep, travel & outreach - Clinic at Vacaville Public Library	Seniors	2	4
4/28/2015	Rio Vista	Prep, travel & outreach - Clinic at Rio Vista Public Library	Seniors	2	3
4/28/2015	Rio Vista	Prep, travel & outreach - Clinic at Rio Vista Senior Center	Seniors	5	3
5/5/2015	Vallejo	Outreach to Vallejo Agencies: Library on Oakwood & La Clinica	Seniors	50	2
5/6/2015	Vallejo	Prep & outreach - Florence Douglas Senior Center-2 attorneys	Seniors	5	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker

Provider Contact Phone: (707) 643-0054

Provider Contact Email: bstalker@lsnc.net

5/12/2015	Suisun	Prep, travel & outreach - Clinic at Suisun Public Library	Seniors	3	2
5/19/2015	Vacaville	Prep, travel & outreach - Clinic at Vacaville Public Library	Seniors	2	4
5/26/2015	Rio Vista	Prep, travel & outreach - Clinic at Rio Vista Public Library	Seniors	2	4
6/3/2015	Vallejo	Prep & outreach - Clinic at Florence Douglas Senior Center-2 attorneys	Seniors	4	3
6/9/2015	Suisun	Prep, travel & outreach - Clinic at Suisun Library	Seniors	3	2
6/16/2015	Vacaville	Prep, travel & outreach - Clinic at Vacaville Public Library	Seniors	2	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/3/2015	Solano County	Prep, meeting & travel for Solano County Senior Issues	Seniors Coalition	20	4
4/9/2015	Solano County	Weekly Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	40	4
4/10/2015	Solano County	Senior Legal Task Force Meeting Training	Senior Advocates	30	6
4/13/2015	Solano County	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	4
5/1/2015	Fairfield	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	4
5/14/15	Vallejo	Senior Round Table	Senior Providers	20	2
5/21/15	Area Agency on Aging	Prep and training to AAoA on Financial Scams	Senior Providers	15	3
6/5/2015	Solano County	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	7
4/1/2015	Solano County	Weekly Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	13	13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: **Ruth Feigel**

AAA Contact Phone: **(707) 644-6612 x211**

AAA Contact Email: **ruthf@aaans.org**

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: **Robert Stalker**

Provider Contact Phone: **(707) 643-0054**

Provider Contact Email: **bstalker@lsnc.net**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 47

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.Hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.Steele@edcgov.us

Total Unduplicated Client Count for Quarter: 421

Total Cases Closed in Quarter: 997

Total Units of Service for Quarter (Unit=1 Hour): 1656

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	76
65-74:	192
75-84:	99
85+:	40
Client Declined to Provide Information:	14
Total:	421

CLIENT GENDER

Male:	161
Female:	260
Client Declined to Provide Information:	0
Total:	421

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	27
Homebound:	4
Lives Alone:	133
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	0
Rural:	421
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	160
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	1
Caucasian:	412
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	1
Total:	421

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.Hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.Steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	3	1	0
A2. Contracts/Warranties:	4	2	1	0
A3. Other Consumer/Finance:	171	145	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	2	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	8	0	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	10	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	36	16	16	0
E3. Other Housing:	28	26	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	22	15	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.Hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.Steele@edcgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	9	1	2
G3. Other Individual Rights:	3	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	285	124	171	0
H2. Advance Health Care Directives (AHCD):	197	59	156	0
H3. Financial Powers of Attorney:	194	59	152	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 996

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
488	506	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1635

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/9/2015	Placerville Senior Center	Estate Planning	Seniors	50	3
4/13/2015	South Lake Tahoe	Health Care Directives and Financial POAs	Seniors	10	3
4/16/2015	Placerville Senior Center	Health Care Directives and Financial POAs	Seniors	35	3
4/22/2015	Cottonwood Sr. Apts., Placerville	Senior Legal Services	Seniors	22	3
4/23/2015	Placerville Senior Center	Long Term Care Planning	Seniors	50	3
5/14/2015	Pollock Pines	Estate Planning	Seniors	80	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *(530) 642-4833*

AAA Contact Email: *Yasmin.Hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *Diana.Steele@edcgov.us*

6/23/2015	El Dorado Hills Senior Center	Powers of Attorney	Seniors	12	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209) 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 236

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 847

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	101
75-84:	62
85+:	30
Client Declined to Provide Information:	0
Total:	236

CLIENT GENDER

Male:	63
Female:	173
Client Declined to Provide Information:	0
Total:	236

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	27
Homebound:	0
Lives Alone:	75
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	55
Limited English:	7
Rural:	1
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	51
Greatest Economic Need (Minority Status Unknown):	10

CLIENT ETHNICITY

Hispanic/Latino:	51
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CLIENT RACE

Two or More Races:	0
Caucasian:	216
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	236

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209) 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	0	3	0
A2. Contracts/Warranties:	10	3	1	1
A3. Other Consumer/Finance:	17	5	1	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	1	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	2	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	15	8	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	9	9	0
E3. Other Housing:	4	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	3	7	0
F2. Supplemental Security Income (SSI):	4	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209) 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	49	5	4	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	49	20	11	3
H2. Advance Health Care Directives (AHCD):	6	1	2	0
H3. Financial Powers of Attorney:	19	9	11	0
H4. Other Miscellaneous:	23	13	3	0

TOTAL CASES OPENED IN QUARTER: 236

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
89	55	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 726

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/14/2015	Walgreens on Hatch Rd.	CareMoore Fair	Seniors	30	6
4/15/2015	Walgreens in Patterson, CA	CareMoore Fair	Seniors	20	7
5/1/2015	La Loma Park	Healthy Aging Summit	Seniors	50	5
5/3/2015	State Theater	Senior Spotlight	Seniors	150	40
5/7/2015	Senior Law Project	Estate Planning Comm. Outreach	Seniors	20	4
5/14/2015	Hughson	Senior Resource Fair	Seniors	50	5
5/12/2015	Turlock War Mem.	SEAPA Safe Seminar	Seniors	30	3
5/14/2015	Modesto	Latino Round Table	Community	60	2
5/19/2015	Modesto	Senior Awards	Community	150	2
5/28/2015	Alpha Bothun Turl.	Informational Meetings	Sr. Residents	4	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209) 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

5/28/2015	Ceres	Retired Teachers Meeting	Retired Teachers	20	2
5/28/2015	Modesto	SEAPA Meeting	Seapa Core	10	2
6/11/2015	Modesto	WEAAD	Seniors	100	10
6/24/2015	Ceres	Empowering Health Fair	Seniors	50	5
6/26/2015	Newman	SAFE Seminar	Seniors	60	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 100

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/9/2015	Sacramento	Collaboration between APS and Legal Service Orgs.	APS & Legal Service Orgs.	60	8
6/25/2015	Stockton	Quarterly Social Security Disability Meeting	Social Security attorneys	50	3
5/19/2015	San Francisco	Legal services for seniors annual conference on Elder Abuse	Senior Service Providers	300	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: (209) 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: (209) 723-5466

Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 90

Total Units of Service for Quarter (Unit=1 Hour): 525

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	31
75-84:	32
85+:	11
Client Declined to Provide Information:	0
Total:	108

CLIENT GENDER

Male:	53
Female:	55
Client Declined to Provide Information:	0
Total:	108

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	38
Homebound:	4
Lives Alone:	24
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	23
Rural:	7
Greatest Economic Need (Minority):	20
Greatest Economic Need (Non-Minority):	51
Greatest Economic Need (Minority Status Unknown):	11

CLIENT ETHNICITY

Hispanic/Latino:	39
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CLIENT RACE

Two or More Races:	0
Caucasian:	70
African American:	7
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	1
Total:	108

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: (209) 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: (209) 723-5466

Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	1	1	1
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	1	2	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	6	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	30	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	0	3	0
E3. Other Housing:	4	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	6	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: (209) 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: (209) 723-5466

Provider Contact Email: mneham@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	3	13	0
H2. Advance Health Care Directives (AHCD):	10	0	9	0
H3. Financial Powers of Attorney:	10	0	8	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 120

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
48	38	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 521

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/21/2015	Merced	Legal Clinic-Advance Health Care Directives (each participant received attorney assistance with completing their Advance Health Care Directive form)	Merced Seniors who are frail/disabled, homebound, live alone	14	4.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 561

Total Cases Closed in Quarter: 609

Total Units of Service for Quarter (Unit=1 Hour): 1812

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	140
65-74:	229
75-84:	123
85+:	47
Client Declined to Provide Information:	22
Total:	561

CLIENT GENDER

Male:	173
Female:	388
Client Declined to Provide Information:	0
Total:	561

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	83
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	286
Rural:	0
Greatest Economic Need (Minority):	200
Greatest Economic Need (Non-Minority):	200
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	140
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CLIENT RACE

Two or More Races:	0
Caucasian:	510
African American:	21
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	3
Filipino:	4
Japanese:	7
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	2
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	3
Total:	561

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

3

3

1

A2. Contracts/Warranties:

32

38

32

10

A3. Other Consumer/Finance:

281

59

72

2

EMPLOYMENT

B1. Discrimination:

1

1

1

0

B2. Other Employment:

4

1

2

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

18

6

5

4

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

16

26

9

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

12

3

6

2

D2. Medicare:

13

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

25

5

6

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

16

12

6

4

E3. Other Housing:

40

29

32

12

INCOME MAINTENANCE

F1. Social Security:

17

3

5

3

F2. Supplemental Security Income (SSI):

10

1

0

1

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

7

0

7

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	14	4	3	2
G3. Other Individual Rights:	7	1	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	99	24	42	4
H2. Advance Health Care Directives (AHCD):	42	10	28	2
H3. Financial Powers of Attorney:	0	0	3	0
H4. Other Miscellaneous:	3	15	24	6

TOTAL CASES OPENED IN QUARTER: 653

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
233	310	66

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1787

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/13/2015	Madonna del Sasso Church, Salinas	Lunch presentation to seniors	Community group	25	3.5
6/2/2015	Gateway Apts., Salinas	Community housing group	Seniors	20	3.5
5/29/2015	Senior Farmer's Market Coupon distribution	Senior organic produce coupons	Low income seniors	200	1.5
6/6/2015	Stilwell Hall Fort Ord	Veterans' Appreciation Day	Retired military	200	3.5
5/19/2015	Canterbury Woods	Residents outreach	Seniors	10	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 32

AAA Name: *Monterey County Area Agency on Aging*

AAA Contact Name: *Kathleen Murray Phillips*

AAA Contact Phone: *(831) 755-3425*

AAA Contact Email: *murrayphillipsk@co.montere*

Provider Name: *Legal Services for Seniors*

County(ies): *Monterey*

Provider Contact Name: *Kellie D. Morgantini*

Provider Contact Phone: *(831) 899-0492*

Provider Contact Email: *kellie@lssmc.net*

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/9/2015	Sacramento Dept. of Aging and Senior Services	Elder Abuse Litigation	Adult Protective Services/District Attorneys	35	7
4/1/2015	Alliance on Aging, Salinas	General litigation and Legal Services for Seniors assistance	Alliance on Aging senior workers	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: (661) 868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: (661) 334-4669

Provider Contact Email: dmelton@gbia.org

Total Unduplicated Client Count for Quarter: 121

Total Cases Closed in Quarter: 115

Total Units of Service for Quarter (Unit=1 Hour): 1316

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	39
65-74:	46
75-84:	26
85+:	10
Client Declined to Provide Information:	0
Total:	121

CLIENT GENDER

Male:	49
Female:	72
Client Declined to Provide Information:	0
Total:	121

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	37
Homebound:	0
Lives Alone:	80
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	20
Rural:	30
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	28
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	41
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CLIENT RACE

Two or More Races:	0
Caucasian:	99
African American:	13
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	2
Total:	121

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	6	6	0
A2. Contracts/Warranties:	9	8	1	0
A3. Other Consumer/Finance:	4	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	3	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	7	7	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	3	0	0
E3. Other Housing:	13	8	5	0
INCOME MAINTENANCE				
F1. Social Security:	4	5	2	0
F2. Supplemental Security Income (SSI):	8	4	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	8	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

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INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	1	2	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	1	2	0
H2. Advance Health Care Directives (AHCD):	4	0	4	0
H3. Financial Powers of Attorney:	5	0	5	0
H4. Other Miscellaneous:	2	1	1	0

TOTAL CASES OPENED IN QUARTER: 121

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
61	46	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1275

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/2/2015	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the South Valley Neighborhood Partnership Arvin/Lamont/Weedpatch Collaborative Meeting	Other Service Providers of Kern County's Senior Population	30	3
4/8/2015	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the Safe Families Resource Fair held at the Kern County Department of Human Services	Other Service Providers of Kern County's Senior Population	300	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

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4/10/2015	Bakersfield, CA	Collaborative meeting with Kern County District Attorney's Office, Veterans Service Department, Kern County Adult Protective Services and Victims Witness Program regarding the problem of Veterans Aid and Attendance "scham" in Kern County and ways to address the issues.	Other Service Providers of Kern County's Senior Population	10	2
5/19/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	7	7.5
6/16/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	7	7.5
6/25/2015	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative.	Other Service Providers of Kern County's Senior Population	50	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/30/2015	Bakersfield, CA	Conducted workshop on how to complete the Confidential Status Report for Guardianship which is required annually after all guardianships have been granted.	Kern County Senior Population	13	13.5
5/7/2015	Bakersfield, CA	Made a presentation regarding Advanced Health Care Directives to a group of senior care professionals at Health Net's quarterly advisory meeting	Other Service Providers of Kern County's Senior Population	28	2.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16